Openserve Application Form

Primary Contact Information

First Name

Last Name

Cell Phone | Work Phone

Email

ID/Passport Number

Street Name | Street Number

Building Name | Unit Number

Suburb | Postal Code

Province

Billing Contact Information

First Name

Last Name

Cell Phone | Work Phone

Email

ID/Passport Number

Company Information

Company Name

Registration Number | VAT Number

Street Name | Street Number

Building Name | Unit Number

Suburb | Postal Code

Province

ID Document	Proof of Residence	Company registration
X	X	X

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Fibre Information

Is Fibre Installation Required? ☐ YES ☐ NO

Please confirm package type below:

☐ Pay for Installation Upfront of R1250 with a free Activation and Free Router with a Minimum Commit of 6 months

☐ If Already Installed, Free Activation and Free Router with a Minimum Commitment of 6 months

Vumatel Home Packages

Please select the option that suits you best.

Package	Selection	Price	Download Speed	Upload Speed
GoActive 25/25	X	R 599	25Mbps	25Mbps
GoActive 50/25	X	R 749	50Mbps	25Mbps
GoActive 100/50	X	R 809	100Mbps	50Mbps
GoActive 200/100	X	R 1199	200Mbps	100Mbps

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Payment Options

Debit Order ☐ EFT ☐

For Debit Order, please complete the debit order mandate below.

Signed at _____ on this _____ day of _____

Terms and conditions are subject to change from time to time
Latest version available at.
https://www.activefibre.co.za/openserve/openserve-terms-and-conditions/
I have read and accepted the terms and conditions.

Full Name	
Date	
Signature	

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DEBIT ORDER MANDATE (If Debit order is selected)

Authority and Mandate for payments Instruction: Electronic and Written Mandates

Given By (Account Holder)			
Address			
Bank		Branch and Code	
Account Number		Amount	
Date		Contact Number	

Abbreviated Name as Registered with the Bank: **B2ETECH**

This signed Authority and Mandate refers to our contract dated _____ ("the Agreement").
I / We hereby authorise you to issue and deliver payment instructions to your Banker for collection against my / our abovementioned account at my / our above-mentioned Bank (or any other bank or branch to which I / we may transfer my / our account) on condition that the sum of such payment instructions will never exceed my / our obligations as agreed to in the Agreement and commencing on_____ and continuing until this Authority and Mandate is terminated by me / us by giving you notice in writing of not less than 20 ordinary working days, and sent by prepaid registered post or delivered to your address as indicated above.

The individual payment instructions so authorised to be issued must be issued and delivered as follows: monthly.
In the event that the payment day falls on a Sunday, or recognised South African public holiday, the payment day will automatically be the preceding ordinary business day.
Payment Instructions due in December may be debited against my account on _____

I / We understand that the withdrawals hereby authorized will be processed through a computerized system provided by the South African Banks and I also understand that details of each withdrawal will be printed on my bank statement. Each transaction will contain a number, which must be included in the said payment instruction and if provided to you should enable you to identify the Agreement. A payment reference is added to this form before the issuing of any payment instruction.

Mandate
I / We acknowledge that all payment instructions issued by you shall be treated by my / our above-mentioned Bank as if the instructions have been issued by me/us personally.

Cancellation
I / We agree that although this Authority and Mandate may be cancelled by me / us, such cancellation will not cancel the Agreement. I / We shall not be entitled to any refund of amounts which you have withdrawn while this Authority was in force, if such amounts were legally owing to you.

Assignment
I / We acknowledge that this Authority may be ceded or assigned to a third party if the Agreement is also ceded or assigned to that third party, but in the absence of such assignment of the Agreement, this Authority and Mandate cannot be assigned to any third party.

Signed at _____on this _____ day of _____

_____
(Signature as used for operating on the account)

_____ Agreement reference number is _____ (Assisted by)